Policy and Procedure

Privacy Notice for Visitors

Reviewed and approved by:

Trust Board

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Privacy Notice for visitors to an academy within the Blessed Christopher Wharton Catholic Academy Trust

Why are we giving this to you?

We are the Blessed Christopher Wharton Catholic Academy Trust. When you visit one of our schools we will ask for and collect some data about you. This document sets out what personal data we will collect when you visit one of our schools. Anything that we do with your personal data is known as "processing".

This document explains why we process that data, who we share this information with, and your rights in relation to your personal data processed by us. We also explain below how the school keeps your information safe.

If you want to know anything about the information that we keep, contact details can be found at the end of this document.

Policy Statement

Visitors (including parents of children on roll) are asked to sign in at reception. Signing in involves giving some information and registering a photograph on the school visitor management system, If your visit is planned as part of an educational activity, we may ask you to complete a visitor form.

What information do we hold about you (and your child, if appropriate) and where do we get it from:

We will collect, hold, share and otherwise use information about you and your child as set out in the boxes below:

	Where do we get it from?	*Why we need it?*
Your name(s)	You	To issue visitor passes and for identification around school
Your image	InVentry and CCTV	To safeguard all students and staff both during and outside of school hours when they are on our site
Vehicle registration	You	To keep a log of the cars in our car park
Additionally – if your visit is part of an educational activity		

Organisation	You	To keep a log of the organisations we work with
DBS information	You	To safeguard our students
Your consent to the use of your image (or not)	You	To ensure we understand your wishes in relation to your image

We are required to process visitor data in order to comply with our public task, in accordance with Article 6.1.e of the Data Protection Act 2018 (DLA 2018) namely to ensure that the security of our pupils, staff, visitors, buildings and their contents are maintained at all times.

How long will we hold your information?

We will hold information relating to you only for as long as necessary. Visitor information is automatically deleted from our visitor management system after **6 years** in accordance with the recommendation of the Information and Records Management Society (IRMS).

Contact information such as email address may be stored for longer to maintain contact over time but you can request that your data is deleted at any time.

Who will we share your information with?

We do not routinely share information about our visitors with anyone without consent unless the law and our policies allow us to do so.

Keeping this information safe

It is very important that only people who need to use your information can see it. The school keeps your information safe by putting in place procedures and technologies to make sure all information about you and your child is safe, from when we collect it to when we destroy it.

Security procedures include:

- Access to the site and buildings is carefully controlled. All staff members wear photo ID badges on school or Trust lanyards at all times. Authorised visitors and contractors who have undergone DBS checks also wear photo ID on approved school lanyards. In addition, our door locks are programmed to

recognise only the registered fingerprints of staff and students, ensuring secure entry throughout the premises.

- Secure lockable desks and cupboards etc.
- Equipment. Staff are trained to ensure that individual PC monitors do not show confidential information to passers-by and that they log off from their PC when it is left unattended.
- Training. We provide training to our staff and pupils/students on the importance of keeping data secure.

Your rights in relation to your information

You can ask to see the information we hold about you. If you wish to do this you should contact the headteachers PA in the first instance. (Contact details are on the school website)

You also have the right to:

- Object to what we are doing with your information (but remember that some of the things that we do have to be done by law)
- Have inaccurate or incomplete information about you amended.
- Ask us to stop doing certain things with your information in some cases.
- Make a claim against the school in certain circumstances where you have suffered as a result of the school breaching your data protection rights.

If you feel it necessary to do any of the above, you can speak with the headteacher's PA who will arrange a meeting with you. The school does not have to meet all of your requests, but we will let you know where we are unable to do so.

Concerns

If you are concerned about how we are using your personal data, you should contact the Governance Team at **governance@bcwcat.co.uk**. Alternatively, and if the matter is not resolved in school, you can contact our Data Protection Officer: Richard Lewis-Ogden at DPO@bywaterkent.co.uk

If there are still concerns, you can contact the Information Commissioner's Office should you consider this to be necessary, at https://ico.org.uk/concerns/.